



CHRYSLER GROUP LLC

January 19, 2012



093060

Dear

This letter is to inform you that the warranty period (3 years or 36,000 miles) on your truck's turn signal multifunction switch has been extended to 10 years or 150,000 miles, whichever occurs first. This extended turn signal multifunction switch warranty coverage applies to select model year 2006 Ram 1500 and Ram 2500 trucks.

We are extending the warranty period on your turn signal multifunction switch because of a potential manufacturing process variation that may cause the turn signal, both interior and exterior, to flash in the opposite direction from that selected by the operator. **If your turn signal is operating properly, there is nothing you are required to do.**

If you are experiencing the condition as described in this warranty extension (within the 10 year or 150,000 mile period), simply contact your dealer to schedule a service appointment.

NOTE: This extended turn signal multifunction switch warranty does not cover any other components.

Remember to bring this letter with you to your dealer. Please make sure to store this letter with your vehicle's other warranty information for future reference. The warranty extension applies to the above components only; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

If you have already experienced this turn signal opposite illumination condition and have paid to have it repaired, you may be eligible to receive a reimbursement. You may complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement, your claim will be acted upon within 60 days of receipt:

Chrysler Customer Assistance Center
P.O. Box 21-8007
Auburn Hills, MI 48321-8007

If you have questions or need any assistance, please contact your dealer or the Ram Customer Assistance Center between the hours of 8:00 AM and 8:00 PM, EST, Monday through Friday or Saturday and Sunday 9:00 AM to 5:00 PM, EST. Please contact 1-866-RAM-INFO (726-4636).

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